



**Wärtsilä SAM Electronics GmbH
Hamburg - Germany**

CUSTOMER SUPPORT

PHONE: +49 (0) 180 300 85 53 (24 HRS)

Web: www.sam-electronics.de

e-mail: shipservice@sam-electronics.de

SERVICE STATIONS AROUND THE WORLD

VERY IMPORTANT

As worldwide active company with demanding high quality system configurations for ships we ensure a quick and reliable service.

This list is for your orientation where service may be possible. Other ports for service can be available upon request. Installations, commissioning, retrofit activities and warranty related matters require different arrangements and aren't subject of this list.

Please contact your direct line to us for all our products around the world

Customer Support

Telephone (24 hours): +49 (0) 18 03 00 85 53

E-Mail: shipservice@sam-electronics.de

We organize your service with our partners on your call.

When ordering service please have the following information ready:

1. IMO number and name of vessel
2. Customer, recipient of performance (VAT-No.), invoice recipient
4. Type of system and equipment
5. Fault symptoms and if available error codes
6. Current location of vessel and E.T.D.
7. Next port of call - E.T.A. and E.T.D.
8. Agent

For any additional information or in case of difficulties please contact us at the address above.

SAM Companies and contracted Service Partners					Service for: COMMUNICATION - NAVIGATION								Service for: S-VDR / VDR				Service for:																					
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	T	F	TM	em	Radar 86, 76, 56	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-B2)	VDR 4350	VDR 4360	Automation			Ship-Operation								
																											SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear	Fin Stabilizers				
Argentina	Buenos Aires	EVERTHRON Marine Systems SRL	Sáenz Peña 3138 - José León Suarez Buenos Aires - Argentina	+54 11 47 20 56 92 +54 11 47 20 56 92 +54 9 11 57 71 50 27 e-mail: leandro.avanzi@everthron.com.ar	T	F	TM	em			X		X	X		X	X		X				X	X	X													
Australia	Fremantle Perth Sydney	L-3 Oceania	108 Marine Terrace Fremantle Western Australia 6160 Australia	+61 8 9431 0000 +61 8 9430 5901 Service.Oceania@L-3com.com	T	F	TM	em			X	X	X										X				X	X										
Belgium	Antwerpen Oostende Brugge	Wärtsilä SAM Electronics Nederland B.V. to be contacted as Coordinator for Belgium	Ijzerwerkkade 36 NL-3077 MC Rotterdam	+31 10 479 5444 +31 10 479 5545 service.sam.nl@wartsila.com	T	F	em		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Brazil	Rio de Janeiro	Wärtsilä Brasil Ltd.	Av. João Cabral de Mello Neto, 400 601 - Barra da Tijuca - Rio de Janeiro RJ - CEP 22775-057	+55 21 97336 0936 Rafael.Carvalho@wartsila.com	T	F	TN	TX	em		X	X	X	X	X								X	X	X													
Brazil	Rio de Janeiro	DINAVI Serviços Técnicos Ltda.	Rua Haddock Lobo, 356 Sala 402 20260-133 Rio de Janeiro	+55 21 2567 1144 +55 21 2567 5726 +55 21 99845918 amaralm@dinavi.com.br	T	F	TM	em																			X	X	X									
Canada	Area of Eastern Canada	Seacoast Marine Electronics Ltd.	102 Chain Lake Drive Unit 5 Halifax Nova Scotia, B3S 1A7 Canada	+1 902 982 6652 henk@seacoastmarine.ca	T		em			X	X	X	X	X	X	X	X																					
Canada	Montreal	Maritech Naval Inc.	11209 Jean Meunier ave., Montreal, Quebec, H1G 4S9, Canada	+1 514 727 0044 +1 514 386 4938 +1 514 727 0047 maritech@qc.aira.com	T	TM	F	em		X	X	X	X	X	X	X	X		X	X			X	X	X													
Canada	Vancouver	Armature Electric Ltd.	275 W. 4th Avenue Vancouver, B.C. Canada, V5Y 1G8	+1 (604) 879 61 41 +1 (604) 879 69 74 efurstrand@madison.ca	T	F	em								X																						X	
Canada	Montreal	ASYS Control & Automation Inc.	10150 Notre-Dame E. Montreal, Qc. Canada, H1B-2T7	+1 514 363 2797 +1 514 989 9314 MSTAN@asys.ca	T	F	em																				X	X	X									

SAM Companies and contracted Service Partners					Service for:									Service for:		Service for:																
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	COMMUNICATION - NAVIGATION									S-VDR / VDR		Automation		Ship-Operation														
					Radar 86, 76, 96	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-BZ)	VDR 4350	VDR 4360	SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear	Fin Stabilizers		
Canada	Vancouver	Arrow Speed Controls Limited	111 – 8410 Ontario Street Vancouver, B.C. Canada V5X 3E7	T +1 604 321 4033 F +1 604 321 9415 em joldham@arrowspeed.com																					X	X						
Chile	Valparaiso Talcahuano	KRYPTON ELECTRONICA LTDA.	Echevers 268, of. 54a. Viña del Mar, Chile	T +56 32 2686778 F +56 32 2686778 TM +56 99 8830222 em service@krypton.cl	X	X	X			X								X		X												
China, Peoples Republic	Shanghai	COSCO SHANGHAI MARINE ELECTRONIC ENGINEERING COMPANY - COSCO MEEC SHANGHAI -	752 MEIZHOU ROAD, SHANGHAI, 200090	T +86 21 6539 0199 / +86 21 6520 7050 TM 1333 192 5968 TN 1333 192 5968 24 hrs 1333 192 5968 F +86-21-6539-5062 em donglc@coscomeec.net						X		X							X													
China, Peoples Republic	Hong Kong	Imtech Marine China Hong Kong Office	Rm 806, Join-in Hang Sing Ctr 71-75 Container Port Road Kwai Chung, N.T. Hong Kong	T +852 2423 9007 T +852 6892 0753 (aoh) F +852 2480 5898 em service.hongkong@imtechmarine.com						X		X	X					X	X													
China, Peoples Republic	Hong Kong	Wärtsilä Singapore Pte Ltd (Head Office) to be contacted as Coordinator for Hong Kong	1 Science Park Road #01-01, The Capricorn Singapore 117528	T +65 67796310 F +65 67796308 em service.ms.sg@wartsila.com	X	X	X	X	X	X		X							X	X	X											
China, Peoples Republic	Shanghai	Wärtsilä SAM Electronics (Taizhou) Co., Ltd. Shanghai Branch	3F, 356 Xinzha Rd. Yueda Huangpu Riverside Mansion Shanghai, 200003	T +86 21 6267 5666 F +86 21 6215 7811 TM +86 139 178 8204 em service@sam-electronics.cn		X	X	X	X		X	X	X					X		X	X	X	X	X								
China, Republic of	Keelung Kaohsiung	RESON ELECTRONICS INT'L INC. (Head Office)	12F, No. 1-26, Kuoh-Jiann Rd., Chien-Chen Dist., Kaohsiung, Taiwan, R.O.C.	T +886 7 815 0036 TM +886 988 329 661 TN +886 7 711 9093 24 hrs +886 933 390 65 F +886 7 815 1437 TX (051) 94075308 RESO em service@reson.com.tw / reson000@ms16.hinet.net	X	X	X	X	X	X		X	X	X	X	X	X	X	X													

SAM Companies and contracted Service Partners					Service for: COMMUNICATION - NAVIGATION										Service for: S-VDR / VDR		Service for:																
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	T	TM	F	em	Radar 86, 76, 56	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-B2)	VDR 4350	VDR 4360	Automation		Ship-Operation				
																											SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear
Croatia	Rijeka	BELAM - AGENCY & SERVICE	Slavka Krautzeka 96 P.O.Box 34 HR - 51000 Rijeka / Croatia	+385 51 452 962 +385 951 328 624 +385 51 431 078 belam@ri.t-com.hr	T						X	X	X	X	X	X	X	X	X	X													
Croatia	Split	ETS d.o.o.	Put Brodarice 2 21000 Split	+385 21 3324 - 77 / 78 +385 21 332479 ivica.dzapo@st.htnet.hr	T																						X	X	X				
Cyprus	Limassol Larnaca	Tototheo Trading	89 Omonia Ave. P.O.Box 51449 3505 Limassol Cyprus	+357 25 662 211 +357 99 681 661 +357 25 567 033 sales@tototheo.com.cy	T																			X									
Denmark	All Ports	Wärtsilä Lyngsø Marine A/S	Lyngsø Allé 2 DK-2970 Hørsholm	+45 45 16 62 00 +45 45 16 62 62 +45 40 11 26 40 service@lyngsoe.com	T				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Ecuador	Guayaquil Manta	Naval Radio Ecuador S.A.	Juan Tanca Marengo esq. Joaquin Orrantia Edificio Professional Center of. 103 Guayaquil Ecuador	+593 4 210 7137 +593 4 210 7142 enquiries@navalradio.com.ec	T																		X	X									
Egypt (Arab Republic of)	PORT SAID	RADIO HOLLAND EGYPT S.A.E.	Service Station 214 Hod Sherif 1 Street, Port Said Harbour, Free Zone Port Said, Egypt	+20 66 3 32 38 01 +20 66 3 22 86 44 info@rhegypt.com	T			X	X	X			X	X		X		X					X	X									
Egypt (Arab Republic of)	Suez	RADIO HOLLAND EGYPT S.A.E.	5 El-Swahel & Fanarat Street P.O.Box 120 Suez Free Zone Port Tawfik	+20 62 3 34 14 74 / +20 66 3 34 01 71 +20 62 3 32 01 39 66 010 suel sz un VHF : Channel 11	T			X	X	X			X	X		X		X					X	X									
Egypt (Arab Republic of)	Alexandria	RADIO HOLLAND EGYPT S.A.E. (Head Office)	42, Saad Zaghloul St. P.O. Box 2026 Free Zone Alexandria.	+20 3 523 34 54 +20 3 523 32 38 54 036 suel un info@rhegypt.com + 20 1000 66427 VHF : Channel 11	T			X	X	X			X	X		X		X					X	X									

SAM Companies and contracted Service Partners					Service for: COMMUNICATION - NAVIGATION							Service for: S-VDR / VDR		Service for:														
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	Radar 86, 76, 56	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-B2)	VDR 4350	VDR 4360	Automation		Ship-Operation			
																							SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier
Estonia	Tallinn	AstraMarine Ltd.	Sikupilli 3/2 11402 Tallinn P.K. 1209, Estonia	T +372 6 88 08 24 F +372 6 00 81 01 TX em info@astramarine.ee		X	X	X	X			X			X				X	X								
Faroer Island	Norðragøta	El-Talvuvirkjó í Gøtu sp/f	Tróndargøta 18 FO-512 Norðragøta	T +298 477 733 F +298 441 633 em su@etv.fo																			X	X	X			
Finland	Helsinki Turku	Wärtsilä Valmarine AS to be contacted as Coordinator for Finland	Buskerudveien 127/129 P.O. Box 881 N-3007 Drammen Norway	T +47 32 21 81 00 F +47 32 21 17 87 em service@valmarine.no 24hrs +47 32 21 17 77	X	X	X	X	X	X	X	X	X			X	X		X	X								
France	Marseille Le Havre	THEMYS S.A. (Ex GEOLINK MARINE)	CD 45 Quartier la Chaume Pont de l'Etoile 13360 Roquevaire	T +33 4 42 32 99.00 (Service .07) F +33 4 42 32 94 95 TM TX em service@themys-sa.com			X	X	X	X	X	X	X		X	X		X	X	X								
Germany	Leer	LAMMERS Schiffselektronik GmbH	Industriestrasse 16 26789 Leer	T +49 491 9 60 79 0 F +49 491 9 60 79 20 em info@lseleer.de		X	X		X	X		X	X	X	X	X	X		X	X	X							
Germany	Bremerhaven	Wärtsilä SAM Electronics GmbH	Westkai 46 D-27572 Bremerhaven	T +49 471 7986-14 F +49 471 7986-41 TM 471 257 em shipservice@sam-electronics.de	X	X	X	X	X	X	X	X	X	X		X		X	X	X	X							
Germany	Wilhelmshaven	Wärtsilä SAM Electronics GmbH	Hannoversche Str. 1 D-26384 Wilhelmshaven	T +49 4421 917670 (24 hrs) F +49 4421 304012 em shipservice@sam-electronics.de	X	X	X	X	X	X	X	X		X		X		X	X	X	X		X		X		X	X
Germany	Hamburg	Wärtsilä SAM Electronics GmbH (Head Office)	Behringstrasse 120 D-22763 Hamburg P.O.Box 50 03 29 D-22703 Hamburg	T +49 180 300 85 53 (24 hrs) F +49 180 300 85 54 TX 2 11 925 em shipservice@sam-electronics.de	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

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																							SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear	Fin Stabilizers				
Gibraltar	Gibraltar	AAGE HEMPEL INTERNATIONAL (to be contacted as Coordinator for Gibraltar)	Edif De Servicios Área de El Fresno Oficinas B101-B117, 11370 Los Barrios, Cádiz Spain	T +34 9 56 57 32 76 TM +34 9 56 57 32 76 TN +34 9 56 57 32 76 24 hrs +34 6 64 73 69 09 F +34 9 56 60 20 88 em service@aagehempelcrame.com	X	X	X			X	X	X	X	X									X	X	X	X								
Greece	Piraeus	Environmental Protection Engineering S.A.	24 Dervinakion Str. Piraeus 18545	T +30 210 4060000 F +30 210 4617423 em nav@epe.gr	X	X	X	X	X	X	X	X				X				X	X	X												
India	Kolkata	MAL SEANAV PVT. LTD. (Head Office)	8, Camac Street, 1st Floor, Suite No. - 11, Kolkata - 700 017	T +91 33 2334 6874 F +91 33 2321 8734 TX em mspl@cal.vsnl.net.in	X																													
India	Mumbai	Marine Electricals (I) Pvt. Ltd.	B-1, Udyog Sadan-3, MIDC, Marol Industrial Area, Andheri (East), Mumbai - 400 093, India	T +91 22 3297 9741 F +91 22 2565 5124 24 hrs +91 90 2292 4375 em marineelectronics@marineelectricals.com			X	X	X			X	X		X				X				X	X	X	X								
India	Mumbai	NAVICOM TECHNOLOGY INTERNATIONAL PVT. LTD.	11th Floor, Great Eastern Summit 'B' Sector - 15, CBD Belapur Navi Mumbai - 400 614 Maharashtra, India	T +91 222 7 56 31 19 / 45, +91 222 7 56 51 75 / 76 TM F +91 98 21 328 253 em +91 222 7 56 31 21 navicom.service@navicom.in		X	X		X		X			X			X				X													
Ireland	Dublin Cork	MARTEK Limited	A9 National Enterprise Park Portlaoise Interchange Co Laois	T +353 57 868 8598 F +353 57 868 8599 TX em info@martek.ie			X	X	X	X	X		X				X	X		X		X												
Israel	Haifa	ALHOUTYAM LTD. MARINE & INDUSTRIAL ELECTRONICS	22/24, Hiram St. P.O.B. 1963 Haifa 31019 Israel	T +972 4 8653001 F +972 4 862 74 04 TX 46432 ALH IL em service@alhoutyam.co.il	X	X	X					X																						
Italy	Genova Triest Venice Palermo Ancona	Wärtsilä APSS s.r.l	Via S. Sebastiano 16 12055 Diano d'Alba (CN) ITALY	T +39 0173 468 468 F +39 0173 468 469 em service.apss.it@wartsila.com 24hrs +39 331 528 7624		X	X	X	X	X	X	X								X	X	X		X	X	X	X							

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																						SAM	Lyngse	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear	Fin Stabilizers					
Italy	Genova	A. Santamaria	Via Del Pescatori 16129 Genova	T +39 010 24 70 656 F +39 010 24 61 061 TM +39 335 6515928 em alessandro@a-santamaria.com antonio.gardella@ceaitalia.it																					X									
Italy	Genova Venice	MARTEC S.p.A.	Via dell'Industria, 1/3 I-20060 Vignate (Milano)	T +39 02 9536 4489 / 9502 1224 F +39 02 9593 8573 TM +39 (0)338 57 14 924 TX em martec@martec.it																			X	X				X	X					
Japan	Kobe Tokyo Yokohama	Wärtsilä Marine Systems Korea Co., Ltd. to be contacted as Coordinator for Japan	8th Floor, Saesam Building, 1485-1, Jwa-dong, Haeundae-gu Busan (612-030) Korea	T +82 51 704 92 70 F +82 51 704 92 76 em sako.mskorea.kr@wartsila.com	X	X	X	X	X	X		X	X	X			X	X	X															
Korea	Busan	Wärtsilä Marine Systems Korea Co., Ltd.	8th Floor, Saesam Building, 1485-1, Jwa-dong, Haeundae-gu Busan (612-030) Korea	T +82 51 704 92 70 F +82 51 704 92 76 em sako.mskorea.kr@wartsila.com 24hrs + 82 10 8518 9276	X	X	X	X	X	X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		
Korea	Busan	MK Co, Ltd	Sun Plaza 540 1434, U-1-dong, Haeundae-Ku Busan	T +82 51 747 6856 F +82 51 747 6833 TX em																									X	X				
Latvia	Area of Latvia	Hansa Electronics SIA	6, Andrejostas Street 1045 Riga Latvia	T +371 673 25 352 F +371 673 32 873 em orlov@hansael.lv		X	X		X			X	X																					
Lithuania	Area of Lithuania Area of Kaliningrad	UAB "RSB NOVIKONTAS"	Taikos 81A 94114 Klaipeda Lithuania	T +370 46 30 40 40 F +370 46 30 40 41 em service@novikontas.lt		X	X		X			X	X																					
Malta	Malta Freeport, Valetta	AAGE HEMPEL INTERNATIONAL (to be contacted as Coordinator for Malta)	Edif De Servicios Área de EI Fresno Oficinas B101-B117, 11370 Los Barrios, Cádiz Spain	T +34 9 56 57 32 76 TM +34 9 56 57 32 76 TN +34 9 56 57 32 76 24 hrs +34 6 64 73 69 09 F +34 9 56 60 20 88 em service@aagehempelcrame.com	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	

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																							SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear
Morocco	Casablanca	AAGE HEMPEL INTERNATIONAL (to be contacted as Coordinator for Morocco)	Edif De Servicios Área de El Fresno Oficinas B101-B117, 11370 Los Barrios, Cádiz Spain	T +34 9 56 57 32 76 TM +34 9 56 57 32 76 TN +34 9 56 57 32 76 24 hrs +34 6 64 73 69 09 F +34 9 56 60 20 88 em service@aagehempelcrame.com	X	X	X		X	X		X	X	X		X	X	X	X	X	X	X							
Netherlands	Rotterdam	Wärtsilä SAM Electronics Nederland B.V.	Ijzerwerkkade 36 NL-3077 MC Rotterdam	T +31 10 4795 444 F +31 10 4795 545 em service.sam.nl@wartsila.com	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
New Zealand	Auckland	Wright Technologies Limited	Unit D, 10 Vega Place Mairangi Bay P.O. Box 100069 N.S.M.C., Auckland	T +64 9 476 02 84 F +64 9 476 02 81 TM +64 21 4479 413 em service@wrights.co.nz	X	X			X		X		X	X	X														
New Zealand	Christchurch	Wright Technologies Limited	Unit 3, 170 Wordsworth St PO Box 7555 Christchurch	T +64 3 365 25 41 F +64 3 365 25 42 TM +64 25 416 005 em paulc@wrights.co.nz	X	X			X		X		X	X	X														
New Zealand	Wellington	Wright Technologies Limited (Head Office)	23 Fitzherbert Str. PO Box 38-265 WMC Petone, Lower Hutt Wellington, NZ	T +64 4 568 8975 TM +64 4 568 8975 diverts to duty tech. TN +64 4 568 8975 diverts to duty tech. 24 hrs +64 4 568 8975 diverts to duty tech. F +64 4 568 8361 em service@wrights.co.nz	X	X			X		X		X	X	X														
Norway	Bergen	Wärtsilä Valmarine AS, (Branch Office, Bergen)	Damgaardsveien 163A N-5162 Laksevaag Norway	T +47 55 34 99 90 F +47 32 21 17 87 em service@valmarine.no	X	X	X	X	X	X	X	X	X			X	X			X	X			X	X	X		X	
Norway	Oslo Kristiansand	Wärtsilä Valmarine AS, (Head Office)	Buskerudveien 127/129 P.O. Box 881 N-3007 Drammen Norway	T +47 32 21 81 00 F +47 32 21 17 87 em service@valmarine.no 24hrs +47 32 21 17 77	X	X	X	X	X	X	X	X	X			X	X			X	X			X	X	X		X	
Panama	Panama Colon	Raytheon Anschütz Panama S de R.L.	City of Knowledge, Clayton Building 225 Panama City Rep. of Panama	T +507 66 72 76 76 (24 hrs) T +507 303 5500 F +507 303 5515 em service@raypanama.com	X	X	X		X		X	X			X				X	X	X								

SAM Companies and contracted Service Partners					Service for: COMMUNICATION - NAVIGATION										Service for: S-VDR / VDR			Service for:												
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	Radar 86, 76, 56	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-B2)	VDR 4350	VDR 4360	Automation			Ship-Operation				
																							SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear	Fin Stabilizers
Poland	Gdynia	ENAMOR Ltd.	ul. Morska 85 81-225 Gdynia	T +48 58 69 01 700 (-732 24 hrs) T +48 58 69 01 701 F +48 694 45 83 02 TM service@enamor.com.pl em		X	X		X	X	X	X	X	X					X	X	X									
Poland	Szczecin	R.N.X Sp. z o.o.	Ul. Wladyslawa IV nr 1 70-651 Szczecin	T +48 91 8101 270 F +48 91 8101 389 em biuro@rn.com.pl	X	X	X		X	X		X		X																
Poland	Gdansk	REMONTOWA MARINE SERVICES Sp. Z o.o.	Na Ostruwii 1 80-958 Gdansk	T +48 58 307 22 46 F +48 58 307 24 74 em t.wojtkowiak@remontowa.ms							X										X		X	X	X					
Poland	Szczecin	EPA sp. z o.o.	Al. Wojska Polskiego 154 PL-71-324 Szczecin	T +48 91 42 52 900 F +48 91 42 52 999 TX em 1 epa@epa.com.pl em 2 m.urman@epa.com.pl																			X	X	X					
Portugal	Lisboa Porto	AAGE HEMPEL INTERNATIONAL (to be contacted as Coordinator for Portugal)	Edif De Servicios Área de El Fresno Oficinas B101-B117, 11370 Los Barrios, Cádiz Spain	T +34 9 56 57 32 76 TM +34 9 56 57 32 76 TN +34 9 56 57 32 76 24 hrs +34 6 64 73 69 09 F +34 9 56 60 20 88 em service@aagehempelcrame.com	X	X	X		X	X	X	X	X	X		X	X	X	X	X	X	X	X							
Puerto Rico	San Juan	Wärtsilä G.A. International (Head Office) to be contacted as Coordinator for Puerto Rico	5553 Ravenswood Road Suite 102 Ft. Lauderdale, FL 33312 USA	T +1 954 524 9107 F +1 954 524 9110 em service.florida.gai.us@wartsila.com	X	X	X	X	X	X		X		X	X	X			X	X	X	X								
Singapore	Singapore	Wärtsilä Singapore Pte Ltd	1 Science Park Road #01-01 to 04, The Capricorn Singapore 117528	T +65 67796310 F +65 67796308 em service.ms.sg@wartsila.com	X	X	X	X	X	X	X	X							X	X	X		X	X	X	X				
South Africa (Republic of)	Durban	SMD Telecommunications CC (Branch Office)	336 Umbilo Road Durban, 4001, South Africa P.O. Box 18430, Dalbridge, 4014, Durban, South Africa	T +27 31 205 1122 24 hrs +27 83 225 9854 F +27 31 205 0999 em dbn.service@smd-marine.com	X	X	X	X	X	X		X	X		X	X			X	X	X									

SAM Companies and contracted Service Partners					Service for: COMMUNICATION - NAVIGATION								Service for: S-VDR / VDR		Service for:													
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	Radar 86, 76, 56	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-B2)	VDR 4350	VDR 4360	Automation		Ship-Operation			
																							SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier
South Africa (Republic of)	Richards Bay	SMD Telecommunications CC (Branch Office)	7 Moon Fish, Meerensee Richards Bay, 3901, South Africa P.O. Box 1999, Richards Bay, 3900, Richards Bay, South Africa	T +27 35 789 4696 24 hrs +27 83 275 6035 F +27 35 789 4694 em rby.service@smd-marine.com	X	X	X	X	X	X		X	X			X	X		X	X	X							
South Africa (Republic of)	Cape Town	SMD Telecommunications CC (Head Office)	53, Paarden Eiland Road Paarden Eiland, 7405, Capetown, South Africa PO Box 82, Paarden Eiland, 7420, Cape Town, South Africa	T +27 21 511 0556 TM +27 83 275 5477 TN +27 83 275 5477 / +27 83 404 8536 F +27 21 511 2886 em cpt.service@smd-marine.com	X	X	X	X	X	X	X	X	X			X	X		X	X	X							
Spain	Algeciras, A Coruna Palma de Mallorca Barcelona, Bilbao Las Palmas, Cadiz	AAGE HEMPEL INTERNATIONAL (Head Office)	Edif De Servicios Área de El Fresno Oficinas B101-B117, 11370 Los Barrios, Cádiz Spain	T +34 9 56 57 32 76 TM +34 9 56 57 32 76 TN +34 9 56 57 32 76 24 hrs +34 6 64 73 69 09 F +34 9 56 60 20 88 em service@aagehempelcrame.com	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X						
Spain	Algeciras	INLARS Ingenieria Larsen S.L.	Cl. Zoilo Ruiz Mateos Camacho 6 Local 3-2 11408 Jerez de la Frontera Cádiz, Spain	T +34 856 818 842 TM +34 685 103 936 em mtl@inlars.com							X											X	X	X				
Spain	Madrid	MOTEC Ingenieros, S.L.	Avda. de Guadalix, 139 E-28120 Cdad. Santo Domingo (Algete - Madrid)	T +34 916 220 040 F +34 916 220 041 TX em info@motec-ingenieros.com																		X	X		X			
Sweden	Uddevalla	Callenberg Engineering AB	Kurverödsleden PO Box 754 45126 Uddevalla	T +46 522 36300 F +46 522 13070 TX em																					X			
Sweden	Stockholm Göteborg Malmö	Wärtsilä Lyngsø Marine A/S to be contacted as Coordinator for Sweden	Lyngsø Allé DK-2970 Hørsholm	T +45 45 16 62 00 F +45 45 16 62 62 TN +45 40 11 26 40 TX em service@lyngsoe.com			X		X	X		X		X							X		X	X	X			

SAM Companies and contracted Service Partners					Service for: COMMUNICATION - NAVIGATION								Service for: S-VDR / VDR		Service for:																							
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	Radar 86, 76, 56	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-B2)	VDR 4350	VDR 4360	Automation		Ship-Operation													
																							SAM	Lyngse	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear	Fin Stabilizers								
Turkey	Istanbul	MCC İLETİŞİM TEKNOLOJİSİ HİZMETLERİ SAN.VE TIC. A.Ş	Atakent Mh. Barış Sk. No: 19 Ümraniye Turkey	T +90 216 335 4035 TM +90 537 720 0235 TN +90 532 215 6690 24 hrs +90 532 215 6690 F +90 216 335 4037 em mcc@mcc.com.tr / sinem@mcc.com.tr		X	X		X	X	X	X	X		X				X	X	X																	
Turkey	Istanbul	ELKON Elektrik Sanyi Ve Ticare Limited Sirketi	Rauf Orbay Cad. No.31 81 700 Tuzla Istanbul	T +90 216 395 6695 F +90 216 446 23 30 TX em 1 sfo@elkonelk.com em 2 fuat.oral@ormar.com info@elkonelk.com																			X	X	X													
United Arab Emirates	Abu Dhabi	ELCOMTE INTERNATIONAL L.L.C.	P.O. Box 306 Abu Dhabi	T +971 2 5543553 F +971 2 5543323 TX 22 801 em elcomead@emirates.net.ae		X	X	X	X	X		X		X	X	X					X	X																
United Arab Emirates	Dubai	ELCOMTE INTERNATIONAL L.L.C. (Head Office)	Dubai Investment Park, Plot no.598-1121, PO Box 1788, New Dubai, UAE	T +971 4 8 12 13 33 TM +971 5 06 54 78 41 TN +971 5 06 54 78 41 24 hrs +971 5 06 54 78 41 F +971 4 8 12 13 00 em service@elcome.ae		X	X	X	X	X	X	X	X	X	X	X	X				X	X		X	X	X	X											
United Arab Emirates	Sharjah	RADIO HOLLAND B.V. M.E.	P O Box 4592, Sharjah, U.A.E. Floors 1 & 2, Al Buhairah Insurance Tower Buhairah Corniche Road Sharjah - United Arab Emirates	T +971 6 5744144 F +971 6 5749998 TN +971 6 5749453 (24 hrs) em service@rhme.ae				X				X	X																									
United Kingdom	Bristol London Southampton Liverpool	L-3 Communications Marine System UK Ltd.	920 Hempton Court Park Avenue, Aztec West Bristol, BS32 4SR, United Kingdom	T +44 (0) 8455 049 159 (24hrs) F +44 (0) 117 317 0199 em marineserviceuk@L-3com.com		X	X	X	X	X	X										X	X	X	X	X	X	X											
United Kingdom	Aberdeen Edinburgh Hull, Grimsby	Ships Electronic Services	Waterside Court, Neptune Close Rochester, Kent ME2 4NZ United Kingdom	T +44 1634 295500 F +44 1634 295536 em service@ses-marine.com			X				X									X	X																	

SAM Companies and contracted Service Partners					Service for: COMMUNICATION - NAVIGATION										Service for: S-VDR / VDR				Service for:																
COUNTRY	PORT	COMPANY	ADDRESS	TELEPHONE	T	F	TN	em	Radar 86, 76, 56	Radar 98, 96, 95	Radar 1xxx	NACOS	Sensor Equipment	DEBEG AIS	NACOS Platinum	DEBEG Comm.	NERA B / F	DECCA-Radar	Rayth An equ.	Plath equ.	ELAC equ.	Serpe equ.	DEBEG 4300	4330 / 4340 (HLD-BB2)	VDR 4350	VDR 4360	SAM	Lyngsø	NACOS Platinum	Dynamic Positioning	Power / Deck Machinery	Semiconductor Rectifier	Steering gear	Fin Stabilizers	
									Automation	Ship-Operation																									
USA	Jacksonville Port Canaveral Fort Lauderdale Miami	Wärtsilä G.A. International (Head Office)	5553 Ravenswood Road Suite 102 Ft. Lauderdale, FL 33312 USA	+1 954 524 9107 +1 954 524 9110 service.florida.gai.us@wartsila.com	T	F	em		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X								
USA	Juneau	Wärtsilä G.A. International of Alaska Corp. Seasonal: MAY to SEPTEMBER	1000 Harbor Way Suite 204 Juneau, AK 99801 USA	+1 907 586 2795 +1 907 586 4037 +1 907 586 2795 service.alaska.gai.us@wartsila.com	T	F	TN	em		X	X	X	X	X		X		X	X	X	X		X	X	X	X									
USA	Los Angeles San Diego	Wärtsilä G.A. International of Los Angeles Corp.	7402 Prodan Drive Huntington Beach, CA 92648 USA	+1 714 375 7393 +1 714 375 7392 +1 714 375 7393 service.california.gai.us@wartsila.com	T	F	TN	em	X	X	X	X	X	X		X		X	X	X	X		X	X	X	X									
USA	New York Philadelphia	Wärtsilä G.A. International of New Jersey Corp.	90 Myrtle Street, Cranford, NJ 07016 USA	+1 908 276 9400 +1 908 276 3822 +1 908 276 9400 service.newjersey.gai.us@wartsila.com	T	F	TN	em	X	X	X	X	X	X		X		X	X	X	X		X	X	X	X									
USA	Seattle	Wärtsilä G.A. International to be contacted as Coordinator for Seattle	7402 Prodan Drive Huntington Beach, CA 92648 USA	+1 714 375 7393 +1 714 375 7392 +1 714 375 7393 service.california.gai.us@wartsila.com	T	F	TN	em	X	X	X	X	X	X		X		X	X	X	X		X	X	X	X									
USA	Ft.Lauderdale Miami	Callenberg Engineering Inc.	570 N.E. 185th Street USA - 33179 Miami, Florida	+1 305 4938000(24 hrs) +1 305 4938099 electro@callenberg.com	T	F	TX	em																							X	X			
USA	Houston Houma San Diego	Wärtsilä Dynamic Positioning Inc.	12131 Community Road Poway CA 92064	+1 858 679 5500 +1 858 679 5501 dpsupport@wartsila.com	T	F	TM	em																			X	X	X	X					
USA	Houston New Orleans	Wärtsilä G.A. International, Inc.	6610 W. SAM Houston Parkway N, Suite 300 Houston, TX 77089 USA	+1 713 880 2593 +1 713 880 2734 service.texas.gai.us@wartsila.com	T	F	TM	em	X	X	X	X	X	X		X		X	X	X	X		X	X	X	X	X	X	X						
Vietnam	Ho-Chi-Minh-City	VIENDONG Shipbuilding Industry Joint Stock Company	R4 – 52 Hung Phuoc 4, Nguyen Van Linh Avenue, Tan Phong Ward, Dist 7, HCMC, Vietnam	+84 8 410 3575 +84 8 410 3576 patuan@vinashinviendong.com patuan@vmpp.vn	T	F	TX	em																			X	X							